



**Riverbend Business Park  
190 Park Place  
Saint Rose, Louisiana 70087  
Phone: 504-496-0090/ Fax: 504-464-9363  
Trainer Contact: James McDonald ext. 309  
Administrative Contact: Erin Bourgeois, ext. 301**

**Generac Training Classes:  
GenSouth Payment terms:**

**We will hold a deposit of \$100.00 (for each spot reserved) in the requested class/classes, 2 weeks before the class is scheduled we will charge the balance to your credit card, at that time you will then receive a paid invoice from GenSouth.**

**PLEASE NOTE: *In the event that a class is not completely filled two (2) weeks of the class date, we will be forced to cancel the class. Also, we will notify you of the cancellation and reschedule accordingly.***

**A fee of \$100.00 will be charged for any reservations cancelled, rescheduled or changed up to 14 days prior to the start of a training program.**

**GenSouth is responsible only for the return of the program fee, if we cancel the scheduled service training program. (Hurricanes, attendance, etc.)**

**All cancellations or changes must be sent in writing to [erinbourgeois@trssinc.com](mailto:erinbourgeois@trssinc.com) or faxed to 504-464-9363.**

**Refunds will not be issued to “no shows”.**

**All classes will begin promptly at 8:00am**

**Fees include instruction, program materials and lunch.**

**Location of Class:**

**St. Rose Travel Center  
Palmettos Food Connection  
10405 Airline Drive, St. Rose, Louisiana 70087  
Phone: 504-472-0771**

**Hotel Recommendation:**

**Ramada – contact: Kathy Harton  
110 James Dr., St. Rose, LA 70087  
Phone: 504-466-1355, \$79.00 plus taxes  
Mention: GenSouth Training, (Excluding special events blackout)**